



(ALMOST) NORMAL OPERATION

It's an extraordinary situation for all of us. No one knows, what the future holds. Nor can we estimate what measures will still be needed in the future to slow down the spread of the virus.

At Quality Analysis, we do everything we can to ensure the safety of our customers, employees and business partners. This is our top priority.

Since the outbreak of corona virus disease (COVID-19), we have been monitoring developments regionally, throughout Germany, Europe-wide and around the globe. We proactively take comprehensive measures, minimize disruptions and protect the health of our customers and employees:

- In **dialogue with local authorities**, we follow their instructions closely in this exceptional situation.
- We maintain **normal operations and carry out your measurement and analysis tasks** as usual. However, we have taken measures to minimize the risk of transmission in our facility.
- Our **sales and technical experts** will remain active and **will continue to be available for inquiries**, to discuss test reports, results and evaluation data **by telephone or web meeting**.
- We are also happy to support your application with **online training** and/or provide you with our capacities for example for **offline programming**.
- We also offer our service for **picking up and returning components**. However, we have instructed our logistics department to adhere to strict hygiene instructions, to reduce social interactions with incoming and outgoing goods to a minimum and to act even more carefully in this special situation.

We do everything we can to maintain the quality and high level of service we provide. Even in these challenging times we are a reliable partner.

If you have any questions, please do not hesitate to contact us.

Stay healthy!

With kind regards

Josef Faigle und Peter Ernst
Managing directors

